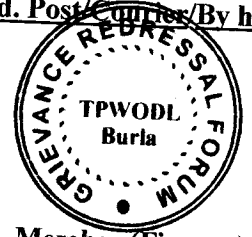


## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

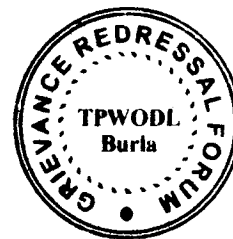


Ref: GRF/Burla/Div/JED/ (Final Order)/ 2198 (4)

Date: 30/12/24

**Present:**  
 Sri A.K.Satapathy, President.  
 Sri B.Mahapatra (Co-opted Member),  
 Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/712/2024																																			
2	Complainant/s	Name & Address Manjula Tirki Representative of Daniel Tirki (Consumer) At-Bagadihi, Po-Kuntara Dist- Sambalpur-768227		Consumer No 4132-3503-1403	Contact No. 955697893																																
3	Respondent/s	SDO (E), KUCHINDA, TPWODL, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda																																	
4	Date of Application	25.09.2024																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>√</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment &amp; apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply &amp; GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection &amp; equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	√	3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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6	Section(s) of Electricity Act, 2003 involved																																				
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8	Date(s) of Hearing	25.09.2024																																			
9	Date of Order	30/12/24																																			
10	Order in favour of	Complainant	√	Respondent	Others																																
11	Details of Compensation awarded, if any.	NIL																																			



For the Complainant- Manjula Tirki  
Representative of Late Daniel Tirki (Consumer)

For the Respondent - SDO(E),Kuchinda, TPWODL,Jharsuguda.

**GRF Case No- BRL/712/2024**

Manjula Tirki  
Daughter of Late Daniel Tirki (Consumer)  
At-Bagadihi, Po-Kuntara  
Dist- Sambalpur  
Consumer No.- 4152-3503-1403

**VRS**

SDO (E), Kuchinda, TPWODL, Jharsuguda


**COMPLAINANT**

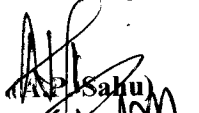
**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CPP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month. Although the opposite party has submitted the PVR but mentioned nothing as discussed & stated during hearing, also has not submitted the W/S in this case. To avoid further delayed & to deliver the justice the opposite party is hereby directed to resolved the dispute w.r.t law & regulation.

Hence the instance case petition is hereby dropped.

*Accordingly, the case is disposed of.*

  
(B. Mahapatra)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
(A.P. Sahu)  
**Member (Finance)**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
(A.K. Satpathy)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Manjula Tirki, Daughter of Late Daniel Tirki, At-Bagadihi, Po-Kuntara, Dist- Sambalpur
2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

04  
 ESD Kusumi  
 SD - Kusumi  
 JED - 25/09/14

7/12/14

**GRIEVANCE REDRESSAL FORUM,**  
 Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.  
 E-mail: grf.burla@tpwesternodisha.com

**GRIEVANCE REDRESSAL FORUM**

**Received**

Complaint No. \_\_\_\_\_

No.....

Di.....

**TPWODL, Burla**

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.  
*Manjula Turkey Cons No = 4132-3503-1403*  
*At - Bagadhw*  
*po - Kuntara 768227 M. 955697893*  
*Dist - Sambalpur*

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.  
*E.S.O. TPWODL Kusumi*

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

*ମନୁଜୁଲା ଟରକି : କୁସୁମି ଅଫିସରଙ୍କ କାର୍ଯ୍ୟକାରୀତା ଉପରେ ଏହି କମ୍ପ୍ଲେଣ୍ଟ ଗୋଟିଏ ଆମେଲ୍ ବିଲ୍ଡି ଓଡ଼ିଆ ଶାସ୍ତ୍ରାଳୟ ମାଧ୍ୟମରେ ପଠାଇବା । ଏହା ଉପରେ କାର୍ଯ୍ୟ ନେବା ପାଇଁ ଆମେ ଅନୁରୋଧ କରୁଛୁ । କୁସୁମି ବିଲ୍ଡି ଆମେଲ୍ ଓଡ଼ିଆ ଶାସ୍ତ୍ରାଳୟ ମାଧ୍ୟମରେ ପଠାଇବା । ଏହା ଉପରେ କାର୍ଯ୍ୟ ନେବା ପାଇଁ ଆମେ ଅନୁରୋଧ କରୁଛୁ ।*

(4) Relief sought for. *ମନୁଜୁଲା ଟରକିଙ୍କୁ ଏହି କମ୍ପ୍ଲେଣ୍ଟ ଗୋଟିଏ ଆମେଲ୍ ବିଲ୍ଡି ଓଡ଼ିଆ ଶାସ୍ତ୍ରାଳୟ ମାଧ୍ୟମରେ ପଠାଇବା । ଏହା ଉପରେ କାର୍ଯ୍ୟ ନେବା ପାଇଁ ଆମେ ଅନୁରୋଧ କରୁଛୁ ।*

(5) Any interim relief sought for, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur  
 Date: -

*Manjula Turkey*  
*D/O V. Daniel Turkey*  
 Signature of the Applicant  
**Manjula Turkey.**  
**D/O V. Daniel Turkey.**